# **Engine resets**

Use the following information to perform system-wide reset procedures. Customers do not have access to this information.

# Engine resets

## **Cold reset**

A cold reset unlocks menus that have been previously locked and resets all control-panel menu items to the factory defaults. A cold reset does *not* clear the values in the Service menu, such as the serial number and the page counts.



**NOTE:** Before performing a cold reset, print a menu map and a configuration page. Use the information on these pages to reset customer-specific settings.

**CAUTION:** All HP Jetdirect settings are also reset. Be sure to print a configuration page before performing a cold reset. Make note of the IP address that is listed on the Jetdirect configuration page. You might need to restore the IP address after performing a cold reset.

#### To perform a cold reset

- **1.** Turn the printer off and then on.
- 2. When the printer begins its initialization sequence, press and hold  $\checkmark$  until all LEDs are lit.
- 3. Press  $\checkmark$  until **COLD RESET** appears, and then press  $\checkmark$ .

## NVRAM initialization

**CAUTION:** All HP Jetdirect settings are also reset. Be sure to print a configuration page before performing an NVRAM initialization. Make note of the IP address that is listed on the Jetdirect configuration page. You need to restore the IP address after performing an NVRAM initialization.

Performing an NVRAM initialization resets the following settings and information:

- All menu settings are reset to factory default values.
- All localization settings, including language and country/region, are reset.

After performing an NVRAM initialization, reconfigure any computers that print to this printer so that the computers can recognize the printer.

#### To perform an NVRAM initialization

- **1.** Turn the printer off and then on.
- 2. When the printer begins its initialization sequence, press and hold  $\mathbf{\nabla}$  until all LEDs are lit.
- 3. Press ▲ one time, and then press Menu.
- 4. Press  $\checkmark$  until **NVRAM INIT** appears, and then press  $\checkmark$ .